



Cookies Policy

V2.0

IC is the trading name of Raw Trading Ltd, a Securities Dealer Representative regulated by the Financial Services Authority of Seychelles, with License Number SD018 and its Head Office is located at B11, First Floor, Providence Complex, Providence, Mahe, Seychelles.

1. Introduction

This Cookies Policy describes how IC (hereinafter referred to as “the Company”, “We”, “our”, “us”) uses cookies and similar technologies in connection with its Website, client portals and trading platforms and related mobile applications.

These technologies help us to provide, secure, maintain and improve our services, authenticate users, remember user preferences, analyse usage patterns, measure the effectiveness of marketing activities and facilitate operational communications, so that you receive a more relevant and effective experience when using our Website and platforms.

This Cookies Policy should be read together with our Privacy Policy and the applicable Terms and Conditions.

2. Cookies and Similar Technologies

2.1. What is a Cookie?

Cookies are small text files that are placed on your device when you visit our Website or use our platforms and services. They help your device remember information about your visit, such as your preferred settings, login status and other preferences, and enable certain platform functionality.

Cookies are widely used across websites and digital platforms. You can choose how cookies are accepted by adjusting your browser settings or device preferences. Some cookies are set directly by us (first-party cookies) and others are set by third-party service providers whose services appear on or support our Website and platforms (third-party cookies). We have no access to, or control over, these cookies. Please note that if you choose to disable cookies, some parts of our Website or platforms may not function correctly, including certain secure and authenticated areas.

2.2. Similar Technologies

In addition to cookies, we may use similar technologies which perform functions similar to cookies, including software development kits (SDKs), local storage

technologies, device identifiers, session identifiers, authentication tokens, analytics technologies and push notification technologies.

These technologies may be used on our Website, client portals and mobile applications for security, authentication, functionality, performance monitoring, analytics, attribution measurement and operational communications.

3. How to Delete and Block Cookies

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of our Website and platforms. Further information on deleting or controlling cookies is available at www.AboutCookies.org.

For mobile applications, certain technologies may not operate through browser cookie settings. Depending on your device and operating system, you may be able to manage permissions, analytics preferences and notification settings through the device settings menu.

4. Your Consent

When you first visit our Website, you will be asked to accept or decline certain categories of cookies. Strictly necessary cookies will be placed on your device without requiring your consent as they are essential for the operation of our Website and platforms. For all other categories of cookies, we will request your consent before they are placed. You may withdraw or update your cookie preferences at any time through your browser settings.

Mobile applications may request certain permissions from your device, including permissions relating to notifications and, where applicable, tracking and attribution activities. Where required by applicable law, operating system requirements or app store policies, we will request your consent before activating such functionality.

You may manage certain permissions through your device settings at any time.

5. The Way in Which We Use Cookies

5.1. Session Cookies

We use session cookies for the following purposes:

- To allow you to carry information across pages of our Website and avoid having to re-enter information;
- Within registration to allow you to access stored information;

5.2. Persistent Cookies

We use persistent cookies for the following purposes:

- To help us recognise you as a unique visitor (a number) when you return to our Website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same advertisements repeatedly.
- To compile anonymous, aggregated statistics that allow us to understand how users use our Website and to help us improve the structure of our Website.
- To internally identify you by account name, name, email address, customer ID, currency and location (geographic and device ID/IP address)
- To differentiate users who are on the same network to enable us to correctly allocate transactions to the appropriate account.
- Within research surveys to ensure you are not invited to complete a questionnaire too often or after you have already done so.

5.3. Analytics, marketing and similar technologies

We may use cookies and similar technologies provided by third parties for the following purposes:

- To serve and track advertisements in connection with our Website and measure whether these advertisements are clicked on by users;
- To control how often you are shown a particular advertisement;
- To tailor content to your preferences;
- To count the number of anonymous users of our Website;
- To measure and analyse Website and application usage;

- To measure the effectiveness of marketing campaigns and user acquisition activities;
- To facilitate operational communications and service notifications.

5.4. Our Trading Platforms and Mobile Applications

Where you access or use our trading platforms, they may utilise cookies, SDKs and similar technologies to support account authentication, Single Sign-On functionality, session management, platform security, application performance monitoring, technical diagnostics, service improvement and operational communications.

- For mobile applications, we may also utilise technologies that facilitate:
- application installation attribution;
- aggregate analytics and campaign measurement;
- crash reporting and diagnostic monitoring;
- delivery of operational push notifications;
- application performance and reliability monitoring.

Push notifications will only be delivered where permitted by your device settings and applicable laws.

We do not use these technologies for profiling purposes.

6. Contact Us

If you have any enquiries on the Cookies Policy, please contact us at enquiries@ic.com

We are committed to keeping your personal information safe. For more information on how we handle your data, please read our Privacy Policy.